



March 2, 2018

To Whom It May Concern:

The Pasadena Mansion is an assisted living facility in a beautiful, historic “craftsman” style home with a great location across the street from the Huntington Hospital. The location is ideal for the resident and for family and friends to visit; it’s also reassuring as the best emergency care is just across the street at the hospital. From the moment you enter the Pasadena Mansion, there is a feeling of warmth, without any of the coldness of many other facilities. The décor is charming with an understated elegance to it, and it feels like a real home.

Residents have lovely, personalized and individually decorated rooms, a nice communal living room with a television and big comfy chairs, and a dining room to share. There is a large well-kept private garden outside to enjoy as well. There is nice artwork on the walls, fun holiday decorations depending on the season, and it’s overall a very pleasant environment. Not to mention the adorable and well-trained small dogs that are such a pleasure for residents. I believe in pet therapy, and what a joy to see these cute and immaculately kept pets walking about and bringing smiles to everyone, which is such a difference from most other residences.

Ewa, the owner and administrator, was always kind, caring, helpful and positive. She took a personal interest in everything concerning my elderly and disabled mother, from the color and décor of the bedroom, to her dietary needs and her mobility issues. Any issues or questions were always addressed immediately. I never heard “no” when a request was made or a need arose; Ewa was always finding a possible treatment or solution to any health issue that came up.

She went above and beyond and made sure to visit my mother even before she entered the residence to see what would be required for her stay and to get to know her. Ewa was a constant source of reassurance, information, and help. As my mother’s condition changed, Ewa managed to provide everything she needed. One of the best things was the sense that anything was possible, and whatever the resident needed could be provided.

With Ewa’s education and medical background, she also knew about many different therapies and treatments. With her international background, Ewa understands cultural differences as well. The entire staff of caregivers are extremely capable and provide superlative care with a smile. Services are tailored to meet the needs of each resident. Residents are treated like family. The staff were always upbeat, charismatic, and charming. Other assisted living facilities that I visited were full of gloom and grief, but Ewa and her team make the Pasadena Mansion a pleasant, homey and cheerful environment.

I highly recommend Pasadena Mansion and its sister home Meridian Manor. After looking at many other residences in the Los Angeles area, nothing even comes close to its warmth, location and the professionalism and the meticulous care of Ewa and her staff.

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